

Social Media Policy

Policy agreed: October 2025

Review date: October 2027



ICVA values open, respectful, and professional communication on social media. We welcome constructive feedback and engagement from the public.

However, to maintain a safe and professional online environment:

- All interactions should be polite, factual, and aligned with ICVA's values.
- We do not engage in arguments, abusive language, or politically biased discussions.
- Comments that are offensive, threatening, or discriminatory may be removed, and users may be blocked if necessary to protect ICVA staff, volunteers, or members of the public.
- Where issues are raised, we may respond by providing general information about the relevant legislation, national standards, or formal guidance that sets out what can be monitored and how detainees should be treated. Where appropriate, we may also signpost to further resources.

ICVA reserves the right to moderate social media content to ensure our platforms remain safe, respectful, and focused on our mission.